



The Library

Guide to Eric Hamber Library

Eric Hamber Library, located on the [2nd floor of the BC Children's Hospital](#) at 4480 Oak Street, offers services to UBC faculty, staff and students, and to BC Children's Hospital and BC Women's Hospital staff. As a branch of the UBC Library, Hamber Library provides access to a broad range of e-resources and services.

Hours of Operation Monday – Friday 8am to 5pm
Saturday 12pm to 5pm (September – April)

Library Cards Hamber Library is open to all users but a valid library card is required to borrow books or request services. A UBCCard issued to UBC faculty, staff and students may be used at any UBC library.

BCCH and BCW staff are eligible for an Affiliated Hospital Staff card. The card can be obtained in person with a hospital ID badge at the Hamber Library. The card must be validated on an annual basis. Please note that this card *does not* provide remote access to UBC licensed electronic resources.

Faculty may authorize research assistants or collaborators to access services in their name for UBC academic use. Apply with the following form: <http://www.library.ubc.ca/home/forms/facauthform.pdf>

Online Access The Hamber Library has 6 workstations connected to the UBC network. There are also internet access ports for laptop connectivity to the UBC network [Campus-Wide Login (CWL) required].

Remote access for hospital-based UBC faculty, staff and students is facilitated via *EZproxy* which does not require set up. Simply start your search from the [UBC Library website](#) and you will be asked to log in with either your Campus-Wide Login (CWL) or library barcode/PIN.

Books and Journals Print books are arranged by subject in call number order on the shelves. The loan period for most books is 2 weeks. Renewals can be made online through [My Library Account](#).

Print journals are arranged alphabetically by title. Journals and reference books cannot be borrowed, and must be used or photocopied in the library.

E-books, e-journals and other e-resources can be accessed via the [UBC Library website](#).

Copycards are available for purchase at the Circulation Desk. Current photocopying and b/w printing rates are 7¢ per copy or page; colour printing is available for 40¢ per page.



Document Delivery (DocDel) Use the UBC Library catalogue to request books and articles from *other* UBC library branches. Look for the "Order via Document Delivery" link on the right side of the holdings information record.

Books can be delivered to Hamber for pick up. Articles will be delivered via email. There is no fee for delivery between UBC campuses.

Interlibrary Loan (ILL) Items not available at any UBC Library branch or full-text online may be requested through the Interlibrary Loan service. Use the online [ILL form](#) to request the item. Depending on the supplying library, articles may arrive within 1-2 business days, and books will take at least 7 days or longer.

Email Notification You are encouraged to [register your email address](#) with the Library in order to receive timely reminders or recall notices, as well as messages about your document delivery and ILL requests.

PIN If you forget your UBC Library card PIN, you may request a new one online: <http://ilsauth.library.ubc.ca/login/forgot.php>

Reference Full reference service is provided weekdays. Library staff are available to help with the full range of UBC resources, including electronic journals, and online indexes and databases such as PubMed, MEDLINE, CINAHL, and RefWorks.

Individual consultation on search strategies and advanced literature searching is also provided. Appointments can be arranged with the reference librarian (see below for contact information).

Instruction and Orientation Orientation to the Hamber Library or instruction in the use of information resources may be arranged with the reference librarian (see below for contact information). You may also register for scheduled workshops in the [Life Sciences Libraries series](#). A calendar of current events can be found under "Workshops" from the [UBC Library website](#).

Address: Eric Hamber Library
The University of British Columbia
Children's and Women's Health Centre of British Columbia
4480 Oak Street
Vancouver, BC Canada V6H 3N1

Web: <http://www.library.ubc.ca/hamber/>

Reference and Instruction: Phone: **604-875-2154** Email: tricia.yu@ubc.ca

General Enquiries: Phone: **604-875-2155** Fax: **604-875-2195**

