REPORT
OF THE
UNIVERSITY
LIBRARIAN TO
THE SENATE

1988 - 1989

THE
UNIVERSITY
OF BRITISH
COLUMBIA
LIBRARY

The Report of the University Librarian to the Senate of the University

Seventy-fourth Year 1988/89

The University of British Columbia

Vancouver, April 1990

This report, like several others over the past three quarters century, is being submitted by an Acting Librarian in respect to a year during most of which the former University Librarian was in charge. Nominally it covers the year ending August 31, 1989, two months after Doug McInnes's term ended.

The annual report gives the Librarian a vehicle for putting before the Senate, the University, and selected parts of the off-campus world, a review of what has been going on during the reporting period.

This particular report also provides an opportunity for recognizing and thanking Doug McInnes for his contributions to the Library and the University over more than a quarter century. His colleagues and friends salute him and wish him well in his headship of the Woodward Library.

The report is in the traditional format and style, with a first section presenting information in brief narrative form and a second consisting of statistical resumes.

# REPORT OF THE UNIVERSITY LIBRARIAN FOR THE YEAR 1988/89

Of special concern during the report year were questions relating to the Library's external relationships, the continued implementation of new technologies, and the long term solution to the shortage of space.

#### TRIUL activities

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The need for close cooperation among the libraries at UBC, Simon Fraser, and the University of Victoria led to several meetings of senior library staff during the course of the report year. Principal items for discussion included the planning of library support for degree-completion programs introduced in the colleges, and proposals to share and improve access to online catalogues and other databases.

# Planning for degree-completion programs

Following the announcement that UBC would be involved in providing degree-completion programs at Okanagan College and Cariboo College, the Library has been working with the college librarians to determine what kind of supplementary resources might be needed from the UBC Library and how these might be provided most effectively. In the college and university library proposals, emphasis was given to the early development of core collections at the colleges in support of the new courses. However, the need for supplementary materials from the UBC collections would

become significant and would have to be met through improved interlibrary loan arrangements

# The "electronic library"

The Library was invited to participate in planning for improvements in the sharing of catalogue and other information available in electronic form. A committee with wide representation from B.C. post-secondary libraries established to develop and submit proposals.

#### Introduction of the first OPAC terminals

The online public catalogue was introduced in March, 1988. Access within the Library was limited by the number of public terminals available. However, dial-up access from other campus and off-campus locations proved to be very popular. In addition, remote access to the catalogues provided to the Simon Fraser University and the University of Victoria libraries and to B.C. college libraries.

# Establishment of Friends of the Library Council

An organizational meeting of the Friends of the Library Council was held in June 1988. Dr. P.R. Sandwell was invited to serve as its first chairman. Appointed by invitation of President Strangway, Council members include representatives of the business and academic communities and

of the library profession. A list of members and Council's terms of reference are provided in Appendix L. In November at its first full meeting Council heard a presentation on the Library's plans and on current issues affecting the Library.

# Ceremony honoring Dr. W.C. Gibson

The extensive contributions of Dr. William C. Gibson to the University were acknowledged at a ceremony in the Woodward Library on September 7, 1988, where the Woodward Library's exceptional collection of historical works in science and medicine were named in Dr. Gibson's honor. As the first Chairman of the History of Medicine Division of the Faculty of Medicine, Dr. Gibson was largely responsible for the development of the collection.

# Physical facilities

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In the spring of 1989 the University decided that a proposal to provide new central library space on the old bookstore site would not proceed. Alternatives would be raised in the fall of 1989. (Planning began in February 1990 for new space to be completed by 1994/95.)

Other branches of the UBC Library system for which new quarters were being planned were the Curriculum Laboratory and the St. Paul's Hospital Library

# Continued popularity of debit cards and new copiers

The replacement of Library copiers and the use of debit cards in place of coins for photocopying have resulted in a very substantial increase in copying done on Library machines. Availability of improved copy service has also resulted in a drop in external loans as fewer materials are being charged out for copying on machines outside the Library.

# Senate Library Committee

The major activity of the Senate Library Committee in 1988/89 was to consider the recommendations of the Library Review Committee and to submit a report of its findings to the President. The Senate Library Committee endorsed some of the recommendations, while rejecting others. Its major criticism was that the report was driven purely by financial concerns and lacked a clear sense of what the Library was, had achieved, and offered to the University. Since then some of the recommendations have been implemented, others are being considered, and still others are awaiting the arrival of the yet-to-be-appointed University Librarian.

#### COLLECTIONS

# Annual budget for collections

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The collections budget for 1988/89 was \$5,312,563, increased by 6.65 percent over the previous year's. For the year 1989/90 the budget was \$5,568,563. This increase of 4.8 percent was made up of two components: 3.3 percent from the University's general increase to the supplies and expenses budget, and a special allocation of 1.5 percent as part of a long-term plan to compensate the Library collections budget for net exchange rate changes. Under this plan, the exchange rate changes for a typical package of library purchases will be calculated on a 10-year moving average basis.

Over the past five years, the collections budget has increased by 29.6 percent, partly from new funding and partly from transfers of funds from the salary side of the Library budget.

| <u>Year</u> | <u>Collections budget</u> |
|-------------|---------------------------|
| 1985/86     | \$4,295,900               |
| 1986/87     | 4,611,900                 |
| 1987/88     | 4,981,363                 |
| 1988/89     | 5,312,563                 |
| 1989/90     | 5,568,563                 |

The figures above refer to the basic operating budget only.

In addition, some funding was available from the Pacific Rim

Excellence Fund, and various specific purpose trust funds.

#### Serial cancellations

During 1988 and 1989, about 250 duplicate serial subscriptions were cancelled, with particular attention being given to the higher priced titles. The savings are gradually being applied to the purchase of new unique titles. In addition to newly published periodicals, attention must be given to the many titles which were first published earlier in the 1980's, and which the Library was not able to buy at that time.

# Grants, gifts, and donations

# Gifts in Kind

Gifts to the Special Collections and University

Archives Division included papers and records from Mr. John

Munro, Ms. Jane Rule, Mr. Toni Onley, Dr. Harry Warren and

MacMillan Bloedel. Further additions to the Malcolm Lowry

collection were received from the estate of Mrs. Lowry.

Donors of special books and collections included Mrs. Elizabeth Campbell, Mr. Pete Haworth, Dr. Ronald Jobe, Mr. Derek Lukin Johnston, Dr. Walter Koerner, Mr. Owen

Lauritzen, Dr. Harry Warren and Tetrad Computer Applications Ltd.

#### Donations

We note with regret the death of two of the Library's long-time donors: Mr. Samuel Lipson (the Lipson Fund for Canadian History) and Mrs. Phae Collins (the Mark and Phae Collins Fund for the Undergraduate Library).

Among the notable personal donors this year were: Mr. Noel Owens, Mr. Naomichi Nishimura, Ms. Jennie Tarabulus, Ms. Carol Penfield, Mrs. Vera Pech, Ms. Colleen Sim, Dr. H. Rocke Robertson, Mr. Po Ting Ip, Dr. Kaye Lamb, and Mrs. Violet Eagles. Mr. James Phelps, Ms. Katherine Block and Mr. John MacDonald made donations in support of the Crane Library.

# Grants from foundations and organizations

Support from the Woodward Foundation and the Vancouver Foundation was received for a joint project of the Faculty of Medicine and the Library to introduce CD-ROM MEDLINE and Computer Assisted Learning programs into the Woodward and Teaching Hospital Libraries.

The Crane Library recording centre was re-equipped with a substantial grant from GO BC through the Kinsmen

Foundation. This project was also supported by the Rotary Club of Vancouver.

The Law Foundation of B.C. supported the purchase of special materials for the Law Library.

Acquisitions of CD record players and CD recordings for the Music Library was assisted by the Koerner Foundation.

The federal government Cultural Properties office made two grants during the year to support the purchase of material for Special Collections. In one case, the Vancouver Foundation's Ernest Theodore Rogers Fund also assisted with the purchase.

The Children's Literature Roundtable made a donation to support the Arkley Collection in Special Collections.

A number of organizations gave grants to the Special Collections and University Archives Division to facilitate the organization of collections by hiring project archivists and other staff. The Social Sciences and Humanities Research Council, MacMillan Bloedel and the Canadian Council of Archives were the major donors in this area.

# Cooperative purchase of census datatapes through CARL

A sudden and very substantial increase in the cost of purchasing Canadian census data in machine-readable form prompted the Canadian Association of Research Libraries (CARL) to negotiate a contract with Statistics Canada for a

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group purchase on behalf of its member libraries. By this means, each CARL member library may obtain the full set of data by sharing the cost of purchasing a single set of tapes and by paying the minor additional cost of having copies made. The census tapes may be accessed through the Data Library.

#### LIBRARY SERVICES

Use of the Library continued to be heavy in 1988/89.

Adjustments in policies and introduction of improved facilities have resulted in some changes in traditional library service indicators.

Overall, circulation decreased by 42,000 transactions, or by 1.9 percent. The greatest change occurred in the Woodward Library where the introduction of a copy machine in the reserve area and the anchoring of an additional 194 heavily used journals resulted in an 18 percent reduction in circulation for that unit. Throughout the Library photocopying increased by almost 50 percent over the previous year.

Reference questions answered throughout the system increased by 8.3 percent over the preceding year, reflecting the increasing complexity of the University Library and the information gathering process. Computer assisted bibliographic searches decreased by 3.8 percent to 2,066, a direct result of end-user searching on CD-ROM. The number of orientation and instructional sessions decreased by 10 percent to 859 while the number of participants decreased by two percent to 12,405. Interlibrary borrowing and lending increased by 12.3 percent to 36,423, while document delivery among the campus and hospital branch libraries increased by 12.4 percent to 45,137.

Where some traditional indicators such as circulation and remote computer searches leveled off, reference service, photocopy service, document delivery and interlibrary loan increases suggest that use of library materials and services is continuing to grow.

# Library hours

A Library Hours Task Force was asked to review existing patterns of hours of access and hours of service in the Library system, to consider the changing needs of the UBC community for Library access and service and to consider how the general public may be served with minimum detriment to services to UBC users. The resulting report recognized the need to simplify the patterns of library hours among the many library branches and divisions and to reduce the number of sessional changes to three: winter session, spring/summer session, and intersession. It recommended that hours of opening for the five larger libraries, (Main, Woodward, Sedgewick, Curriculum Laboratory and Law) should be increased. These and other recommendations of the task force will be implemented as resources and opportunity permit.

Once again, the Library extended hours of opening in the largest campus libraries for the Christmas and Spring examination periods. Sedgewick, Main, Woodward and Law provided needed study space on the weekends and in the evenings.

# Journal anchoring in the Woodward Library

On the recommendation of the Ad Hoc Committee to Review Journal Circulation Policy in the Woodward Library, five-year files of 194 critically important journal titles were made non-circulating. These titles were in addition to the 126 titles for which circulation outside the library was already restricted. A review of user experience was proposed after one year to determine the success of this measure in improving access to the core biomedical journal literature.

#### CD-ROM

#### Health Sciences Libraries

CD-ROM was introduced to the UBC Library in the fall 1988 when CD-Plus MEDLINE was installed in the Woodward Library and the teaching hospital libraries. The Library, the Faculty of Medicine and the teaching hospitals cooperated to provide the financial resources required. The Woodward Foundation and the Vancouver Foundation provided additional MEDLINE workstations and support to install computed assisted learning facilities in each of the health sciences libraries.

CD-ROM MEDLINE at Woodward is booked by users in advance for 30 minute periods. Citations may be printed or downloaded to disk. More that 2,000 sessions were booked in the first five months. Reference staff provided direct assistance for users and began group instruction during the summer, 1989. Additional workstations, linked to a local area network were to be added with Woodward and Vancouver Foundation support.

# Patscan Service

The Patscan Service continued to grow and to offer improved information resources. CD-ROM versions of the NTIS indexes and the CASSIS indexes of American patents were added to the service. The CD-ROM version of the Canadian Patent Index is being developed by the UBC Library to be released early in 1990.

#### TECHNICAL SERVICES AND SYSTEMS

# Library Technical Services

The technical services divisions continued to handle high levels of work in acquiring, providing records for, and processing the variety of materials that make up library collections.

Cataloguing backlogs remained fairly constant, with some prospect of increases because of staff reductions while the rate of acquisition remained level. One additional catalogue librarian's position was eliminated, with work assignments and support staff reorganized among the remaining cataloguing units. This position had provided a specialization in handling audio visual and educational materials. Reallocation of the work to a number of other catalogue librarians minimizes the impact of this loss.

Expanded use of machine readable invoice data continued to improve procedures for payment and accounting, in particular for serial subscription renewals.

Slow response time on the library computer became a significant factor in reduced productivity for all areas of technical services. Further degradation would lead to bigger backlogs and reduced ability to provide services. The need for increased computer capacity was recognized as urgent, for library staff as well as for good patron access.

# Library systems

Work on a new user interface continued through a project to develop a prototype system to work in combination with the existing online systems. The prototype will include the use of a windowing environment, pointing devices such as a mouse, and pull down menus. Use of color to highlight information and user choices is also planned.

Requirements for expanding computer capacity were documented. Some funding was provided to maintain existing services and additional funds were in prospect. Required is a major funding initiative to provide for two critical needs: expansion of online access for library patrons, and replacement of the library circulation system.

The Faculty of Education and the Library agreed to work together in using machine readable databases acquired by the Faculty. Three databases were planned to be loaded on the library computer; ERIC RIE and CJIE, and PSYCINFO. The first stage of development will provide online access for reference librarians to assess the systems support and to determine the usefulness of these databases in their work. Subsequent stages will see these and other databases online and accessible to all library users. Increased computer capacity and more public workstations are key components to this development.

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The number of Library staff declined during the year from 103.7 librarians and 271.3 support staff in 1987/88 to 101.7 librarians and 266.6 support staff, a reduction of 1.8 percent. The total includes ten grant-funded or self-supporting positions.

Doug McInnes left the position of University Librarian towards the end of the report year to become Head of the Woodward Biomedical Library. He had agreed to serve until the end of June while the search for a new University Librarian took place. As a replacement had not been chosen by that time, Bill Watson was appointed Acting University Librarian as of July 1, 1989.

Maureen Wilson, Head, Map Library, and Doug Kaye, Head, Wilson Recordings Collection, both took early retirement at the end of June 1989. Maureen was appointed as a reference librarian at UBC in 1959. She became Head of the Map Library in 1965 and held that position until her retirement.

Doug Kaye started at UBC in 1958 in the recordings collection of the then Department of University Extension. When the collection became part of the Library in 1965 Doug was appointed supervisor. In 1968 he became Head of the Wilson Recordings Collection, which he managed until his retirement.

These two retirements led to an organizational review, and the Map Library became a subunit of the Special

Collections and University Archives Division. The Wilson Recordings Collection became a subunit of the Sedgewick Library.

Turnover among librarians was higher than usual, as staff left to pursue opportunities elsewhere. Five librarians resigned during the reporting year: Beth Anholt John Cole in 1988; and Carol Wisdom, Connie Fitzpatrick

Len McIver in 1989. Dan Heino was appointed in April 1989 and Tim Ross in August, 1989. Terry Horner, Susan Andrews, Donna Carpenter, Leonora Crema, and Ron Simmer were granted confirmed appointments.

Recruiting continued during the year for three halftime Bibliographic Associates with competency in Korean, Indonesian, and Indic languages. By the summer of 1989 the Library was able to appoint candidates with the required language proficiencies.

One member of the Library's support staff retired during the year. Bianca Barnes, the Library's graphic artist, took early retirement in March 1989 after nearly 20 years of service.

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Appendix A

# SIZE OF COLLECTIONS - PHYSICAL VOLUMES

|  | March 31/88    | Additions | <u>Deletions</u> | Relegated to Storage | March 31/89    |
|--|----------------|-----------|------------------|----------------------|----------------|
| Asian Studies Library                    | 208,601        | 12,528    |                  |                      | 221,129        |
| Biomedical Branch Library                | 32,758         | 734       | 170              |                      | 33,322         |
| Catalogue Records Division               | 5,621          | 150       | 1                |                      | 5,770          |
| Crane Library                            | 7,407          | 607       | 50               |                      | 7,964          |
| Curric Laboratory                        | 103,557        | 6,792     | 768              | 750                  | 108,831        |
| Data Library                             | 521            | 25        | 2                |                      | 544            |
| Fine Arts Library                        | 119,819        | 5,921     | 130              | 4,797                | 120,813        |
| Government Publications                  | 4,296          | 2,723     | 25               |                      | 6,994          |
| Hamber Library (CGSH)                    | 10,744         | 519       |                  |                      | 11,263         |
| Humanities & Social Science<br>Reference | 64,183         | 1,474     | 93               | 253                  | 65,311         |
| Law Library                              | 150,379        | 3,217     | 237              | 342                  | 153,017        |
| MacMillan Library                        | 61,218         | 3,183     | 97               | 2,161                | 62,143         |
| Main Library                             | 947,186        | 39,396    | 1,743            | 2,000                | 982,839        |
| Map Library                              | 8,877          | 280       |                  |                      | 9,157          |
| Marjorie Smith Library                   | 19,350         | 2,092     | 218              | 1,040                | 20,184         |
| Mathematics Library                      | 30,183         | 1,554     |                  |                      | 31,737         |
| Music Library                            | 53,518         | 3,263     | 24               |                      | 56,757         |
| St. Paul's Library (SPH)                 | 8,110          | 549       | 318              |                      | 8,341          |
| Science Reference                        | 26,835         | 748       | 7                |                      | 27,576         |
| Sedgewick Library                        | 193,644        | 6,923     | 7,233            |                      | 193,334        |
| Special Collections Division             | 69,704         | 7,608     | 7                |                      | 77,305         |
| Woodward                                 | <u>327,169</u> | 9,282     | <u>256</u>       |                      | 336,195        |
| SUBTOTAL                                 | 2,453,680      | 109,568   | 11,379           | 11,343               | 2,540,526      |
| Storage Collections                      | 265,906        | 4         |                  | 11,343               | <u>277,253</u> |
| TOTAL                                    | 2,719,586      | 109,572   | 11,379           |                      | 2,817,779      |

Appendix B

GROWTH OF COLLECTIONS

|                          | March 31, 1988 | Net Growth | March 31, 1989 |
|--------------------------|----------------|------------|----------------|
| Volumes - Catalogued     | 2,719,586      | 98,193     | 2,817,779      |
| Documents - Uncatalogued | 713,344        | 10,637     | 723,981        |
| Microfilm (reels)        | 89,760         | 2,894      | 92,654         |
| Microcards (cards)       | 111,680        |            | 111,680        |
| Microprint (sheets)      | 1,087,670      |            | 1,087,670      |
| Microfiche (sheets)      | 2,323,113      | 94,130     | 2,417,243      |
| Aperture Cards           | 2,589          |            | 2,589          |
| Films                    | 1,504          | 33         | 1,537          |
| Filmloops                | 8              |            | 8              |
| Filmstrips               | 2,658          | 117        | 2,775          |
| Slides                   | 18,028         | 2,483      | 20,511         |
| Slide/Tape Shows         | 114            | 6          | 120            |
| Transparencies           | 1,291          | 90         | 1,381          |
| Video Tapes              | 2,230          | 572        | 2,802          |
| Videodiscs               | 1              |            | 1              |
| Photographs              | 22,001         | 4,275      | 26,276         |
| Pictures                 | 75,117         | 130        | 75,247         |
| Maps                     | 176,178        | 3,859      | 180,037        |
| Manuscripts**            | 2,330          | m 327      | m 2,657 m      |
| Sound Recordings         | 168,099        | 3,062      | 171,161        |
| Computer Tapes           | 643            | 30         | 673            |
| Microcomputer Discs      | 191            | 37         | 228            |
| CD-ROM                   |                | 20         | 20             |
| Air Photos               | 1,114          |            | 1,114          |

<sup>\*</sup> This represents the number of accessions, which can range from one to several thousand photographs. One of the 32 accessions reported this year included more than 37,000 photographs.

<sup>\*\*</sup> Thickness of files in meters.

# Appendix C

# LIBRARY OPERATING EXPENDITURES Fiscal Years, April/March

| <u>Year</u> | Salaries & Wages   | Collections       | Binding        | <u>)ther</u>     | Totals     |
|-------------|--------------------|-------------------|----------------|------------------|------------|
| 1986/87     | 9,584,602 (61.20)  | 4,853,225 (30.99) | 198,148 (1.27) | ,025,395 (6.55)  | 15,661,370 |
| 1987/88     | 10,090,808 (63.55) | 4,768,876 (30.03) | 208,202 (1.31) | 810,840 (5.11)   | 15,878,726 |
| 1988/89     | 10,263,629 (60.4)  | 5,243,498 (30.86) | 208,922 (1.23) | 1,276,776 (7.51) | 16,992,825 |

<sup>(1)</sup> Expenditures from grant and trust funds are not included; in 1988/89 they amounted to \$284,884 for collections.

<sup>(2)</sup> Cost recoveries of \$870,464 for 1988/89 are not reflected in this appendix.

# Appendix D

# RECORDED USE OF LIBRARY RESOURCES

# Years ending June 30

| GENERAL CIRCULATION                                    | <u>1986/87</u> | 1987/88   | 1988/89   | % Increase/<br>Decrease vs.<br>1987/88 |
|--|----------------|-----------|-----------|--|
| Main Library   |                |           |           | 1701700                                |
|  |                |           |           |  |
| General Stacks   | 520,708        | 511,522   | 506,816   |  |
| Reserves   | 23,188         | 26,965    | 25,852    |  |
| Extension  | 10,251         | 10,202    | 10,477    |  |
| Fine Arts  | 86,449         | 92,075    | 95,361    |  |
| Government Publications                                | 124,574        | 132,347   | 129,197   |  |
| Map  | 10,957         | 11,379    | 9,853     |  |
| Special Collections                                    | 18,827         | 18,609    | 19,702    |  |
| SUBTOTAL   | 794,954        | 803,099   | 797,258   | 72%                                    |
| Branch Libraries                                       | , ,            |           | ,         |  |
|  |                |           |           |  |
| Asian  | 19,245         | 20,013    | 24,483    |  |
| Biomedical Branch                                      | 30,470         | 29,681    | 25,595    |  |
| Crane  | 1,875          | 3,108     | 2,784     |  |
| Curriculum Laboratory                                  | 161,164        | 147,107   | 141,561   |  |
| Film   | 2,013          | 3,492     | 3,547     |  |
| Hamber   | 34,600         | 35,496    | 37,489    |  |
| Law  | 117,888        | 112,750   | 108,569   |  |
| MacMillan  | 55,957         | 55,167    | 52,897    |  |
| Marjorie Smith   | 30,617         | 28,752    | 31,016    |  |
| Mathematics  | 24,515         | 24,884    | 26,092    |  |
| Music  | 53,075         | 53,185    | 56,562    |  |
| St. Paul's   | 20,641         | 21,747    | 22,472    |  |
| Sedgewick  | 288,827        | 294,175   | 301,925   |  |
| Woodward   | 254,374        | 257,800   | 211,178   |  |
| SUBTOTAL   | 1,095,261      | 1,087,357 | 1,046,170 | -3.78%                                 |
| Use of Recordings                                      |                |           |           |  |
| Wilson   | 267,276        | 230,380   | 224,965   |  |
| Music  | 53,320         | 53,308    | 54,691    |  |
| SUBTOTAL   | 320,596        | 283,688   | 279,656   | -1.4%                                  |
| Document Delivery                                      |                |           |           |  |
| Health Sciences Network                                | 34,261         | 40,150    | 45,137    | +12.4%                                 |
| INTERLIBRARY LOANS                                     |                |           |           |  |
| To Other Libraries                                     | 19,035         | 21,149    | 24,878    |  |
| From Other Libraries                                   | 10,519         | 11,283    | 11,545    |  |
| TOTAL INTERLIBRARY LOANS                               | 29,554         | 32,432    | 36,423    | +12.3%                                 |
|  |                | ,         | ,         |  |
| GRAND TOTAL (General Circulation & Interlibrary Loans) | 2,274,626      | 2,246,726 | 2,204,644 | -1.87%                                 |
|  |                |           |           |  |

# Appendix E

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# **INTERLIBRARY LOANS**

# Years ending June 30

| To Other Libraries                  | 1986/87     | 1987/88   | 1988/89    | % Increase/ Decrease vs. 1987/88 |
|-------------------------------------|-------------|-----------|------------|----------------------------------|
| - Original Materials                |             |           |            |                                  |
| General                             | 1,551       | 1,785     | 1,684      |                                  |
| Federation Information Network      | 784         | 875       | 983        |                                  |
| B.C. Medical Library Service        | 4,423       | 3,857     | 4,562      |                                  |
| Cancer Control Agency of B.C.       | .,          | 1,829     | 3,456      |                                  |
| B.C. Post-Secondary Library Network | 2,949       | 3,039     | 3,164      |                                  |
| Bamfield Marine Station             | 80          | 26        | 64         |                                  |
| SUBTOTAL                            | 9,787       | 11,411    | 13,913     |                                  |
| Films                               | 823         | 779       | 769        |                                  |
| Taped Books                         |             |           | 193        |                                  |
| Photocopies                         |             |           |            |                                  |
| General                             | 2,480       | 2,529     | 2,851      |                                  |
| Federation Information Network      | 206         | 156       | 178        |                                  |
| B.C. Medical Library Service        | 192         | 90        | 31         |                                  |
| B.C. Post-Secondary Library Network | 5,362       | 6,105     | 6,727      |                                  |
| Bamfield Marine Station             | <u> 185</u> | <u>79</u> | <u>216</u> |                                  |
| SUBTOTAL                            | 8,425       | 8,959     | 10,003     |                                  |
| TOTAL INTERLIBRARY LENDING          | 19,035      | 21,149    | 24,878     | +17.6%                           |
| From Other Libraries                |             |           |            |                                  |
| - Original Materials                |             |           |            |                                  |
| General                             | 2,806       | 3,015     | 2,918      |                                  |
| B.C. Medical Library Service        | 371         | 311       | 276        |                                  |
| Cancer Control Agency of B.C.       |             | 39        | <u>77</u>  |                                  |
| SUBTOTAL                            | 3,177       | 3,365     | 3,271      |                                  |
| - Films                             | 670         | 560       | 519        |                                  |
| Taped Books                         | -           | -         | 77         |                                  |
| - Photocopies                       | 6,672       | 7,358     | 7,678      |                                  |
| TOTAL INTERLIBRARY BORROWING        | 10,519      | 11,283    | 11,545     | +2.3%                            |

# Appendix F

# **HEALTH SCIENCES LIBRARY NETWORK**

# <u>July 1988 - June 1989</u>

# Interbranch Loans

| To Other Branches      | Original<br><u>Material</u> | <u>Photocopies</u> | <u>Total</u> | % Increase vs. 1987/88 |
|------------------------|-----------------------------|--------------------|--------------|------------------------|
| Woodward               | 6,510                       | 30,476             | 36,986       |                        |
| Biomedical Branch      | 768                         | 2,544              | 3,312        |                        |
| Hamber                 | 565                         | 840                | 1,405        |                        |
| St. Paul's             | 410                         | 363                | 773          |                        |
| Other U.B.C. Libraries | 1,795                       | 866                | 2,661        |                        |
| TOTAL                  | 10,048                      | 35,089             | 45,137       |                        |
| (1987/88)              | (9,346)                     | (30,804)           | (40,150)     |                        |
|                        |                             |                    |              |                        |
| From Other Branches    |                             |                    |              |                        |
| Woodward               | 691                         | 1,274              | 1,965        |                        |
| Biomedical Branch      | 3,287                       | 9,757              | 13,044       |                        |
| Hamber                 | 3,168                       | 12,760             | 15,928       |                        |
| St. Paul's             | 1,974                       | 8,834              | 10,808       |                        |
| Other U.B.C. Libraries | 928                         | 2,464              | 3,392        |                        |
| TOTAL                  | 10,048                      | 35,089             | 45,137       |                        |
| (1987/88)              | (9,346)                     | (30,804)           | (40,150)     | +12.42%                |

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# REFERENCE & INFORMATION QUESTIONS ANSWERED

<u>July 1988 - June 1989</u>

|                              | Directional<br>Questions | Reference<br>Questions | Research<br>Questions | Total Questions | % Increase/<br>Decrease vs.<br>1987/88 |
|------------------------------|--------------------------|------------------------|-----------------------|-----------------|--|
| <u>Main Library</u>          |                          |                        |                       |                 |  |
| Fine Arts                    | 12,903                   | 8,488                  | 2,077                 | 23,468          |  |
| Government Publications      | 1,100                    | 30,036                 | 1,143                 | 32,279          |  |
| Humanities & Social Sciences | 1,673                    | 30,433                 | 1,603                 | 33,709          |  |
| Information Desk             | 12,302                   | 49,698                 |                       | 62,000          |  |
| Map                          | 435                      | 3,302                  | 67                    | 3,804           |  |
| Science Division             | 857                      | 6,943                  | 546                   | 8,346           |  |
| Special Collections          | 10,895                   | 13,360                 | 3,577                 | 27,832          |  |
| SUBTOTAL                     | 40,165                   | 142,260                | 9,013                 | 191,438         | +11.7%                                 |
| (1987/88)                    | (30,545)                 | (133,978)              | (6,831)               | (171,354)       |  |
| Branch Libraries             |                          |                        |                       |                 |  |
| Asian Studies                | 1,378                    | 6,034                  | 601                   | 8,013           |  |
| Biomedical Branch            | 3,793                    | 18,416                 | 1,001                 | 23,210          |  |
| Crane                        | 1,345                    | 1,984                  | 573                   | 3,902           |  |
| Curriculum Laboratory        | 9,537                    | 15,308                 | 1,480                 | 26,325          |  |
| Extension                    |                          | 11                     | 204                   | 215             |  |
| Film                         | 880                      | 6,499                  | 157                   | 7,536           |  |
| Hamber                       | 6,219                    | 6,766                  | 4,389                 | 17,374          |  |
| Health Sciences Network      |                          | 2,801                  | 84                    | 2,885           |  |
| Law                          | 7,456                    | 9,459                  | 4,619                 | 21,534          |  |
| MacMillan                    | 1,783                    | 7,657                  | 801                   | 10,241          |  |
| Marjorie Smith               | 1,705                    | 2,908                  | 262                   | 4,875           |  |
| Mathematics                  | 1,611                    | 1,203                  | 374                   | 3,188           |  |
| Music                        | 3,034                    | 10,259                 | 70                    | 13,363          |  |
| St. Paul's                   | 7,794                    | 23,944                 | 1,059                 | 32,797          |  |
| Sedgewick                    | 8,123                    | 18,734                 | 243                   | 27,100          |  |
| Woodward                     | 8,539                    | 30,236                 | 6,145                 | 44,920          |  |
| SUBTOTAL                     | 63,197                   | 162,219                | 22,062                | 247,478         | +5.8%                                  |
| (1987/88)                    | (56,222)                 | (157,243)              | (20,390)              | (233,855)       |  |
| GRAND TOTAL                  | 103,362                  | 304,479                | 31,075                | 438,916         | + 8.3%                                 |
| (1987/88)                    | (86,767)                 | (291,221)              | (27,221)              | (405,209)       |  |

# **COMPUTER-ASSISTED BIBLIOGRAPHIC SEARCHES**

#### July 1988 - June 1989

|                 |                 |                          |                      | A Company of the Comp |                |                   |                            |
|-----------------|-----------------|--------------------------|----------------------|--|----------------|-------------------|----------------------------|
| <b>Division</b> | No. of Searches | 2<br>Student<br>Searches | 3<br>UBC<br>Searches | 4<br>Non-UBC<br>Searches   | 5<br>Reference | 6<br><u>I.L.L</u> | 7<br>SDI<br><u>Reports</u> |
| DIVISION        | Scarcines       | <u>Scarcines</u>         | Searches             | <u>Searches</u>  | Kererence      | 1.1.1.            | Keports                    |
| To!             |                 |                          |                      |  |                |                   |                            |
| Biomedical      |                 |                          |                      |  |                |                   |                            |
| Branch          | 530             | -                        | 410                  | -  | 78             | 42                | 105                        |
| Crane           | 51              | _                        | 10                   |  | 18             | 23                | . 14                       |
| Curriculum      |                 |                          | •                    | 1 .  |                |                   |                            |
| Laboratory      | 66              | . 3                      | 13                   | , <b>-</b>   | 50             | _                 |                            |
| Fine Arts       | 19              | -                        | 1                    | . <b>-</b>   | 18             | •••               | , <del>-</del>             |
| Hamber          | 829             |                          | 351                  | 3  | 272            | 203               | 506                        |
| Humanities &    | ì               |                          | F                    |  | ř              | ,                 |                            |
| Social Sciences | 587             | 113                      | 68                   | 19   | 387            | _                 | -                          |
| Law             | 165             | 3                        | 21                   | 2  | 139            | _                 | 66                         |
| MacMillan       | 564             | 59                       | 56                   | - 11   | 349            | 89                | _                          |
| Marjorie Smith  | 110             | 66                       | 10                   | 1  | 33             | -                 | 2                          |
| St. Paul's      | 369             | _                        | 288                  | 1  | 76             | 4                 | 118                        |
| Science         | 1,545           | 42                       | 121                  | 31   | 328            | 1,023 *           | <b>-</b>                   |
| Sedgewick       | 32              | <b>-</b>                 | 5                    | _  | 27             | -                 | -                          |
| Woodward        | 2,759           | <u>67</u>                | 725                  | 45   | <u>995</u>     | <u>927</u>        | 1,255                      |
| TOTAL           | 7,626           | 353                      | 2,079                | 113  | 2,770          | 2,311             | 2,066                      |
| 1987/88         | (7,172)         | (369)                    | (2,654)              | $(\overline{126})$   | (2,662)        | (1,361)           | (2,148)                    |

- 1. Number of searches: a total of the figures in columns 2 to 6.
- 2. Student specials: limited searches provided to UBC students at a flat fee.
- 3. UBC searches: for UBC members, excluding student specials.
- 4. Non-UBC searches: full costs, including staff time, are charged for searches on behalf of persons not associated with the University. These searches tend to be complex and often involve the use of several data files.
- 5. Reference searches are usually brief inquiries for information not readily accessible in print.
- 6. ILL verification is a search for the purpose of determining the existence and location of documents. In Woodward and Main the searches result in on-line orders for interlibrary loans.
  - \* The total for Science includes all ILL verification for the Library system except Woodward, the hospital libraries, MacMillan and Crane.
- 7. Selective Dissemination of Information reports: the number of monthly updates distributed to clients. Current awareness (SDI) profiles are included in columns 1 to 5 only when they are initially established or subsequently revised.

# Appendix I

# ORIENTATION TOURS & INSTRUCTIONAL SESSIONS

# July 1988 - June 1989

|                              |       | UBC stud  | ients, facu | lty, staff        | Comm           | unity grou  | ıps     |
|------------------------------|-------|-----------|-------------|-------------------|----------------|-------------|---------|
|                              |       |           |             |                   |                |             |         |
|                              |       |           |             |                   |                |             |         |
|                              |       | rs Partic | ants        | scholal Paticipal | 115            | rs Sessions | deipant |
|                              |       | rs ric    | NO.         | ictions diciple   |                | مع العلام   | iciPu   |
| Main Library                 | Zoi   | *Par      | 1113.6      | 362, *64,         | 40             | *43,        | ,       |
| Fine Arts                    | 5     | 10        | 15          | 287               | 3              | 11          |         |
| Government Publications      | -     | -         | 19          | 187               | 2              | 19          |         |
| Humanities & Social Sciences | 1     | 20        | 46          | 745               |                | · · ·       |         |
| Information & Orientation    | 87    | 966       | 8           | 31                | 12             | 241         |         |
| Map Collection               | · .   | -         | 4           | 87                | 4              | 46          |         |
| Science                      | 1     | 1         | 2           | 75                | •              | -           |         |
| Special Collections          | 14    | 70        | 6           | 111               | 6              | 28          |         |
| SUBTOTAL                     | 108   | 1,067     | 100         | 1,523             | 27             | 345         |         |
| (1987/88)                    | (155) | (1,168)   | (134)       | (2,031)           | (29)           | (287)       |         |
|                              |       |           |             |                   |                |             |         |
| Branch Libraries             |       |           |             |                   |                |             |         |
| Asian Studies                | -     | -         | 2           | 9                 | 161            | 310         |         |
| Biomedical Branch            | 43    | 131       | 1           | 1                 |                | -<br>-      |         |
| Crane                        | 8     | 40        | -           | -                 | 24             | 183         |         |
| Curriculum Laboratory        | 24    | 285       | 66          | 2,080             |                |             |         |
| Hamber                       | 13    | 71        | 6           | 89                | -              | -           |         |
| Law                          | 5     | 98        | 28          | 1,595             | 8              | 290         |         |
| MacMillan                    | 22    | 140       | 3           | 35                | -              | _           |         |
| Marjorie Smith               | 8     | 66        | 9           | 202               |                | -           |         |
| Mathematics                  | -     | -         |             | -                 | 3              | 6           |         |
| Music                        | 11    | 80        | _           | -                 | 2              | 70          |         |
| St. Paul's                   | _     |           | 17          | 150               | , <del>-</del> | <b>.</b>    |         |
| Sedgewick                    | _     | _         | 114         | 2,400             | 1              | 18          |         |
| Woodward                     | 3     | 30        | 40          | 1,067             | 2              | 24          |         |
| SUBTOTAL                     | 137   | 941       | 286         | 7,628             | 201            | 901         |         |
| (1987/88)                    | (132) | (1,432)   | (295)       | (6,612)           | (218)          | (1,129)     |         |
| GRAND TOTAL                  | 245   | 2,008     | 386         | 9,151             | 228            | 1,246       |         |
| (1987/88)                    | (287) | (2,600)   | (429)       | (8,643)           | (247)          | (1,416)     |         |

<sup>\*</sup> Estimated number of participants

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# Appendix J

# **LIBRARY ORGANIZATION**

# 1988/89

**ADMINISTRATION** 

McInnes, Douglas N. University Librarian (to June 30, 1989)

de Bruijn, Erik Assistant Univ. Librarian for

Administrative Services

Jeffreys, Anthony Assistant Univ. Librarian for Collections

Keate, Heather Assistant Univ. Librarian for Public Services

- Branch Libraries

MacDonald, Robin Assistant Univ. Librarian for Technical Processes

and Systems

Watson, William Assistant Univ. Librarian for Public Services

- Central Libraries

Acting University Librarian (from July 1, 1989)

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**ACQUISITIONS DIVISION** 

Davidson, Joyce Head

**ASIAN LIBRARY** 

Joe, Linda Head

**BIOMEDICAL BRANCH LIBRARY (V.G.H.)** 

Freeman, George Head

**CATALOGUE RECORDS DIVISION** 

Turner, Ann Head

**CATALOGUE PRODUCTS DIVISION** 

Omelusik, Nick Head

**CIRCULATION DIVISION** 

Banham, Mary Head

# Appendix J (continued)

# **COLLECTIONS DIVISION**

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Elliston, Graham Bibliographer - Serials

Forbes, Jennifer Bibliographer - English Language

Hallonquist, P. Lynne Bibliographer - Life Sciences

Karpinski, Leszek

Bibliographer - European Languages

Kreider, Janice Bibliographer - Science

McIntosh, Jack

Bibliographer - Slavonic Studies

# **CRANE LIBRARY**

Thiele, Paul Head

# **CURRICULUM LABORATORY**

Hurt, Howard Head

# **DATA LIBRARY**

Colenbrander, Hilde Head

# **FINE ARTS LIBRARY**

Burndorfer, Hans Head

# **GIFTS & EXCHANGE DIVISION**

Elliston, Graham Head

# **GOVERNMENT PUBLICATIONS & MICROFORMS DIVISION**

Dodson, Suzanne Head

# HAMBER LIBRARY (Children's/Grace/Shaughnessy Hospitals)

Nelson, Ann Head

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| <u>HEALTH SCIENCES</u> | LIBRARY | <b>NETWORK</b> | SERVICE | S |
|------------------------|---------|----------------|---------|---|
|                        |         |                |         |   |

Price, Jane Co-ordinator

**HUMANITIES & SOCIAL SCIENCES DIVISION** 

Godolphin, Jocelyn Head

**INFORMATION & ORIENTATION DIVISION** 

Stevens, Julie Head

**INTERLIBRARY LOAN DIVISION** 

Friesen, Margaret Head

**LAW LIBRARY** 

Shorthouse, Tom Head

**MACMILLAN LIBRARY** 

Brongers, Lore Head

MAP LIBRARY

Wilson, Maureen Head (to June 30, 1989)

**MARJORIE SMITH LIBRARY** 

Scott, Beverley Acting Head

**MUSIC LIBRARY** 

Burndorfer, Hans Head

ST. PAUL'S HOSPITAL LIBRARY

Saint, Barbara Head

SCIENCE DIVISION & MATHEMATICS LIBRARY

Brongers, Rein Head

# Appendix K

# **SENATE LIBRARY COMMITTEE**

#### 1988/89

Dean P.T. Burns
Dr. J.A.S. Evans
Dr. S.E. Grace
Mrs. S.F. Haffey
Mr. E.W.N. Lam
Dr. S.C. Lindstrom
Dr. J. A. McLean
Dean J.H. McNeill
Prof. A.B. Piternick
Dr. G.G.E. Scudder
Dean Peter Suedfeld (Chairman)
Mrs. N.E. Woo

# **EX-OFFICIO**

Chancellor L.R. Peterson President D.W. Strangway Vice President K.D. Srivastava Dr. R.A. Spencer Mr. D. N. McInnes

#### Terms of Reference

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- (a) To advise and assist the Librarian in:
  - (i) formulating a policy for the development of resources for instruction and research;
    - advising on the allocation of book funds to the fields of instruction and research;
  - (iii) developing a general program of library service for all the interests of the University; and
  - (iv) keeping himself informed about the library needs of instructional and research staffs, and keeping the academic community informed about the Library
- (b) To report to Senate on matters of policy under discussion by the Committee.

# Appendix L

# LIBRARY FRIENDS ADVISORY COUNCIL

<u> 1988 - 1990</u>

Mrs. Helen Belkin
Dr. Robert H. Blackburn
Mr. Haig de B. Farris
Dr. W.C. Gibson
Dr. Peter H. Pearse
Dr. H. Rocke Robertson
Dr. P.R. Sandwell (Chairman)
Mr. Elmer Smith
Mrs. Sally Ruekauf Warren
Dr. Jonathan Wisenthal

# **HONORARY MEMBERS**

Sir Frederick Dainton Dr. Cecil H. Green Dr. Neal Harlow Dr. Walter C. Koerner Dr. W. Kaye Lamb

#### Terms of Reference

The Library Friends Advisory Council assists the University President's office and the University Librarian in their efforts to strengthen and promote established areas of Library excellence and to build new strengths in support of developing university programs.

- 1. To examine, review and constructively criticize the Library's progress and plans.
- 2. To represent the Library to the community, based on an understanding of its operation and plans for the future.

