84TH YEAR

REPORT OF THE UNIVERSITY LIBRARIAN TO THE SENATE

1998/99

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MESSAGE FROM THE UNIVERSITY LIBRARIAN

The Library's mission is to provide outstanding access to the universe of recorded knowledge and information to UBC students, faculty and staff. The Library's information resources, instructional services, and physical facilities are key to the successful accomplishment of the goals and initiatives the University has set out for itself in Trek 2000 and the Academic Plan. The Library was represented on the Academic Plan Advisory Committee, and as the plan began to take shape it was clear that it would deal with issues fundamental to the Library, and that the Library was viewed as an essential partner in the academic enterprise. If UBC is to become the best university in Canada, and one of the finest public universities in the world, it must have the best possible resources for learning and research, which in turn means a first-rate University Library.

I am grateful for the support for the Library from the University Administration, government granting agencies, and the Library's many friends and donors. While the additional $500,000 from the University Administration for the collections budget was appreciated, unfortunately it did not allow us to do more than address the price increases of our current collections. More resources are needed in order to support current and emerging programs of learning and research. I hope that federal government initiatives, such as the Canada Foundation for Innovation (CFI), will provide long-term benefits for academic research libraries across Canada. Support for the Library's collections and technology endowments continues to grow, and the Library's collections have been enriched by numerous gifts of rare materials from individual and corporate donors.

In 1999, the Library embarked on a strategic planning process to redefine itself in the context of our changing environment, including new forms of information, their use and delivery. This planning process will involve extensive consultation with our users and will take place within the context of Trek 2000 and the University's Academic Plan. The objective is to ensure that the Library is well-positioned to meet the information and knowledge needs of its users as the University moves into the 21st century. I look forward to sharing and discussing this plan with our wide community of users in the coming year.

Catherine Quinlan
University Librarian

PEOPLE

The UBC Library recognizes that its staff — librarians, management & professional staff, support staff, and student staff — are its most important resource in supporting the research and learning needs of the UBC community. The Library is committed to attracting and retaining excellent staff at all levels, and to providing them with the training and development they need to fulfil their responsibilities. It is also committed to providing for its users the physical facilities conducive to an effective learning and study environment and to maintaining and upgrading these. Through a series of faculty and departmental advisory committees, through periodic surveys, and through an online feedback system, the Library listens and responds to the concerns of its users — the students, faculty, and staff of UBC.

Library Staff

The knowledge, skills, and service ethic of the Library's staff continue to be critical to the Library's success. Staff members are supported by an active training and development program as they learn to use new information technologies, organize and develop new services, teach students, faculty and staff, accommodate changing work responsibilities, and deal with financial restraint. Although the staff complement shrank by 1.44% during the reporting period and a number of positions were eliminated, the Library was able to post several vacancies and seek the best applicants to fill them.

Gisela Mallue, Library Assistant 4, Science and Engineering Division, was honored as a 1998 winner of the President's Service Award for Excellence. The award fittingly recognizes Gisela's 33 years of contributions to her Division, the Library, and the University. Twelve staff members (Cipriano Ambegia, Woodward Library; Balbir Aulakh, Cataloguing; Gaylia Cardona, Woodward Library; Pete Edgar, Systems; Rowan Hougham, Circulation; Ivy Lee, Lam Library; Richard Melanson, Cataloguing; Merry Meredith, Graphics/ Information Services; Caroline Milburn-Brown, Circulation; Jim Swartz, MacMillan Library; Jean Tsai, Asian Library; Seta Yeterian, Humanities & Social Sciences) were inducted as new members of UBC's 25 Year Club.

Long-service staff members who retired or took early retirement during the reporting period (Suzanne Dodson, Facilities & Preservation; Leah Gordon, Cataloguing; Matt Hartman, Cataloguing; Linda Joe, Asian Library; Pat Lysyk, Hamber Library; Susan Mathew, Humanities & Social Sciences; Tom Shorthouse, Law Library; Zorka Srejic, Cataloguing) were honored at biannual Library retirement parties. Further details about staff changes and activities are listed in *Appendix A: Library Staff.*

Responding to Users

The Library worked to maintain and improve dialogue with its user communities through meetings with Library Advisory Committees. These committees represent faculty, graduate and undergraduate students from all faculties and schools in the University. During 1998/99, the committees

provided useful advice regarding development of the electronic library and selection of print journal titles for cancellation, among other matters. The Senate Library Committee considered strategies for addressing the crisis in journal publishing and the impact of Canadian copyright law on access to information. The Arts Faculty Library Advisory Committee and the Science and Engineering Library Advisory Committee held a joint meeting to explore medium and long-term alternatives to on-site print journal collections. The committees endorsed the Library's plan to maintain print collections where digital alternatives do not exist, and to purchase digital resources or access to them where they do exist, particularly in the areas of science, technology and medicine. The Faculty of Arts Library Advisory Committee continued to lobby for additional Library space for collections and users, and encouraged faculty to involve librarians in curriculum development to ensure optimum use of library collections and improve students' information literacy.

User activities, needs and satisfaction were the subject of two surveys conducted in the Main Library. The Main Library survey, completed in March 1999, was designed to study the effect of recent changes in the building. These changes included the introduction of a single entrance, the installation of a computer lab in the Ridington Room and the closure of the information desk in the card catalogue area. The results showed: 87% of the users of Main Library were students, 4.4% were faculty and staff and 7.9% were non-UBC visitors; most of the users were there to study or use the collection or computer lab; 21% of the visitors wanted assistance during their visit and 89% of those found the help they required; only 0.4% of visitors to the building wanted help using the card catalogue.

A brief study of activity in the new Ridington Computer Lab indicated that most of the people using it in winter session are undergraduate and unclassified students. Library research ranked closely with Netinfo and Web searching as reasons for using the lab. Private study was one of the three most important uses, ranking higher than group study. Almost 50% of the lab users indicated that they had used the help desk and 90% of them were satisfied or very satisfied with the service. The help desk is staffed with students funded through the AMS Innovative Projects Fund and AMS Tutoring Services.

Training and Development for Staff

In its seventh year of programming, the Library's Staff Training & Development (ST&D) program supported 297 sessions or courses for 1,396 participants; 83% of staff training activities were carried out in-house, using internal trainers and resources, five percent were in courses where no fees were charged and 12% required ST&D funding.

The major focus of this year's ST&D program was to support training at the orientation and foundation levels of the employment cycle, including: an overview of the Library's organization and services; introduction to the physical work environment; basic skills in ergonomic and safety procedures; foundation skills in library and Internet literacy; knowledge of the key principles of employee relations. To achieve these goals, the Library's community of trainers expanded its repertoire with a variety of new programs.

Principles of selection interviewing, handling grievances and other employee relations practices were covered in two sessions, with over 20 supervisory librarians in attendance each time. Two abbreviated

Easy Excel programs attracted 32 participants.

A revised orientation plan for new staff was developed and will be tested and implemented in the coming year. It includes a printed package of orientation materials, a checklist of orientation tasks for supervisors and access to a set of Web-based orientation documents with links to other information sources. In addition, the program formalizes the following events: attendance at the UBC-wide orientation session, presented by the Human Resources Department; a meeting with the University Librarian; a virtual tour with Information Services staff; a revived open house event, hosted by branch libraries.

Technology-related training branched out to include many cross-unit groups in various distributed library functions. These seminars included 14 Netcat sessions for 88 participants, three Information Services sessions on specialized information resources for 66 participants and four Information Services sessions on Web-based information resources for 83 public service staff. The latter marked the beginning of a regular seminar series titled *ER: Electronic Resources on the UBC Library Web*. Other cross-unit training included a customized Collections Accounting School, an introduction to the Library's new book fund accounting system, for 51 staff members.

A workshop incentive grant from the Canadian Association of College and University Libraries provided the seed money to edit and script the video *Ergonomic Case Studies*. This video was paired with a structured seminar script, designed and delivered by the Ergonomics Trainers Group.

This year's ST&D program continued to support the diverse needs of the Library's staff from basic to specialist levels. The recruitment and hiring of new staff members provided the incentive to channel considerable time and energy into their orientation. Programs were revised to help new staff members feel welcome, to provide additional cross-unit training for staff in distributed functions and to update core skills training for all staff.

Health, Safety and Security

During 1998/99, the Library had five accidents reported to the Workers' Compensation Board, all of which resulted from overexertion or tripping. As part of a concerted effort to enhance its Health and Safety staff orientation, the Library developed and delivered three staff training modules in multiple sessions: *Library Health and Safety Orientation, Ergonomics for All* and *Emergency Preparedness.* Staff attendance was required for all modules.

Security in the Main Library continued to be a major concern in 1998/99. A security audit of the Main Library was begun, and a report is due early in 1999/00.

Facilities and Space

The most significant project of 1998/99 was the renovation of room 502 of the Main Library, now named the Suzanne Cates Dodson and Earl D. Dodson Reading Room in honour of two great friends and generous benefactors to the UBC Library. Mrs. Dodson had a 36-year career with the Library, retiring as Facilities and Preservation Manager in 1999. Together, the Dodsons generously supported and made possible a variety of Library projects. In recognition of the Dodson's great support for the Library, the room was restored to recapture its original appearance,

dating back to the opening of Main Library in 1925. All beams, sills, and baseboards were revarnished and the ornamental crests were regilded. One of the most striking visual effects was the hand stenciling of the tile pattern along the top of the wall, which copies the pattern on the south wall of the Main concourse. The restoration has resulted in increased demand for usage of the room and renewed appreciation for this heritage building.

A number of other projects were completed during 1998/99. The public area in the Science and Engineering Division, Main Library, was enhanced with the removal of the turnstiles and counter, which had become redundant once the single entrance to the building was completed. In addition, some new study tables and chairs were purchased. These small changes have greatly improved the appearance of the study area and have resulted in increased student usage.

The University Librarian relocated from the seventh floor of Koerner Library to the old administrative office suite in the Main Library. The Koerner seventh floor north office was in turn occupied by the Collections Accounting and Budget staff previously located in the Library Processing Centre. The end result was a consolidation of the Library's financial services staff on a single floor of one building.

Electrical upgrades were completed in rooms 103 and 213 of the Library Processing Centre. These upgrades were required in order to accommodate additional Library servers and networking infrastructure. Additional shelving was added to the Library Processing Centre and Education Library.

Two other small projects were begun, but not finished in 1998/99: addition of a staff office in the Education Library and the long-awaited Asian Library renovation. The Asian Library project will result in nine staff members moving from the Library Processing Centre to the Asian Library.

In addition, the groundwork was completed for several projects that should be concluded in the next fiscal year. These include new security gates for the Mathematics and Law Libraries, as well as a major renovation to room 501 of the Main Library.

LEARNING AND RESEARCH

The UBC Library is committed to supporting the learning needs of undergraduate students and the research needs of graduate students and faculty. It does so through the acquisition, provision, and preservation of information resources locally, both in print and electronic form, and through access to information resources beyond the campus. It provides individual, group, and Web-based instruction and training to enable its users to make the best possible use of the universe of information that is available. In addition, the Library provides the infrastructure and technology to support and deliver information resources, it provides bibliographic access to and information about them through its online catalogue and other indexes, and it manages the physical flow of resources to and from Library users, whether on campus or at a distance.

Teaching and Training for Users

Information literacy is implicit in the learning principles, goals and strategies of UBC's *Trek 2000*. "Research-based inquiry and problem solving" require that students understand how information is organized, recognize when it is needed, access it effectively and think critically about its intellectual content, accuracy and validity. These skills have become increasingly important as the number and complexity of information resources has grown. The Library continued to address student needs for these skills in 1998/99, through the development and presentation of a variety of teaching programs.

Information Connections was introduced to consolidate the teaching endeavours of each branch and division into a highly visible program of instruction, and to provide students with the information literacy skills they need in their studies at UBC, in their careers and throughout their lives. The program, funded in part by the Teaching and Learning Enhancement Fund (TLEF), provided workshops on information resources and technologies open to all students, as well as classes within regular courses. Classes were available in all subject areas and were offered by librarians throughout the Library system. In addition, two new teaching programs were developed with funding provided by TLEF: *Electronic Full Text: What Exists, How to Find It and How to Use It* and *Online Education: Information Sources and Services for Learners at a Distance.*

The Library continued to collaborate with other University units to support learning. *Computers Don't Byte*, a program of basic computer skills, was coordinated by the Library, the Faculty of Arts, the First Year Coordinator and the Women Students' Office. A program of instruction in Library databases and Internet searching for faculty and teaching assistants was offered in collaboration with the Centre for Teaching and Academic Growth.

The *i-files*, a joint annual publication of ITServices and the Library, introduced new UBC students to computing and Internet resources available on campus. *Computing at UBC: Top 12 Questions*, a publication reflecting the Library's involvement with the Student Information Technology Access Committee (SITAC), answered questions about email, dial-in time, usernames and other practical computing details.

The Library provided instruction for almost 20,000 students, faculty and staff in 2,200 sessions; 17% attended sessions in the humanities and social sciences, 12% in science and engineering, 26% in education and 20% in the life sciences. In addition there were 4,757 hits on the Library's Web tutorial page.

Teaching labs in Koerner, Main and Woodward Libraries were used to capacity. Students hired with funding from the AMS Innovative Projects Fund and AMS Tutoring Services continued to assist students with use of workstations in the Ridington Computer Lab and the Woodward Teaching Lab.

Web-based Learning and Access

A redesign of the Library's Web site was launched on September 1, 1998. The redesign task group was composed of librarians representing various user groups, as well as technical and design staff. It considered user feedback received since the UBC Library Web was launched as the Library's main interface to online resources in the spring of 1997, and sought direct input from students and faculty through several focus group sessions.

The redesign resulted in several significant improvements to the accessibility and maintenance of information resources and services. The multiplicity of local system interfaces was reduced to a single Web interface that appears as the introductory screen for computers in the Library as well as the Library's main Web page. Information related to the Library's hundreds of online information resources was moved to a Web-mediated database system, which allows the information and access pages for each resource to be generated dynamically, which in turn greatly improved the consistency, flexibility and ease of maintenance of these Web pages. A similar system was designed to facilitate the efficient development of subject guides, which were consolidated under a single link on the Library's main Web page. These subject guides are developed by reference librarians to give students a starting point both with the structured databases available on the UBC Library Web and the less structured resources of the Internet as a whole.

Early in 1999, the Library's proliferating collection of electronic journals (ejournals) was made available through a new search page on the Library's Web site. While ejournal subscriptions continued to be accessible through the Library catalogue, this additional Web access point became necessary for a number of reasons. It raised the profile of these valuable resources, which would otherwise have remained unknown to many researchers. It provided a single search point for titles available through several separate full text article indexes or through trial subscriptions. It provided the equivalent of the unbound journal shelves in the Library, where users can browse to see what is available in their field or look for a particular title. As well, the database system underlying the search page provided a flexible method of maintaining information about these rapidly changing resources.

The list of ejournals grew from *Project Muse, JSTOR,* and a few individual titles to over 2,500 titles by the end of March. Usage increased as the list grew, with titles in medicine and chemistry being particularly popular. Full text journal articles were also accessible through a number of databases, such as *Medline, Canadian Business and Current Affairs, Canadian Periodical Index, ABI/Inform,* and *Academic Search FullTEXT Elite.*

The Library's Web site continued to be one of the Library's primary means of communicating with users. A "What's New" page was introduced in 1998/99, to alert users to new resources and to events and issues related to information access. There was heavy use of the "Contact Library" service on the main page, for technical questions related to accessing resources, for research questions, and for comments or questions on Library services.

The Library continued to provide hardware, software and help for student access to online University services. Free access to email, newsgroups and other Internet services continued to be available for students through Netinfo, offered co-operatively by ITServices and the Library. Computers for Netinfo were provided in Koerner, Main and Woodward Libraries, and help was provided in those locations by students hired with funding from the AMS Innovative Projects Fund and AMS Tutoring Services. Student Services' online Student Service Centre was also accessible from workstations in the Library.

Information Resources and Collections

The Library received an additional $500,000 for the collections budget, but due to the low value of the Canadian dollar, especially in the fall when the large invoices for periodical subscriptions were paid, the Library had to tap one-time funds from the Stablization Fund in order to meet expenses. There were no funds for new initiatives, and the amount of money spent on monographs was below the average of the previous four years. The few new online databases that were purchased were funded by endowment income, cancellations of other serials, or, in the case of *Web of Science*, Library fines revenue.

The Library undertook an extensive review of its existing periodical subscriptions in order to reorient the budget away from periodicals, whose subscription costs increase at much higher rates than those of monographs or electronic resources, and towards monographs and electronic resources. This review resulted in the largest cancellation ever undertaken, in terms of dollar amounts: 850 titles worth $830,000 in 1999 costs. The cancellations were concentrated in the sciences because electronic means of access to periodical articles is more feasible in those subjects. Document delivery of periodical articles from the Canada Institute for Scientific and Technical Information (CISTI), via the Library's *Pegasus* service, grew during the year to an average of 1,000 documents per month compared to just over 600 per month during the previous year.

Cooperation with other institutions enables the Library to stretch its own resources and achieve results it could not accomplish alone. It is an active supporter of the Association of Research Libraries' Scholarly Publishing and Academic Resources Coalition (SPARC) and subscribed to several of the new electronic publications that SPARC introduced. The Library continued to participate in the Electronic Library Network (ELN) and the Council of Prairie and Pacific University Libraries (COPPUL) endeavours. Only one new resource, *Academic Search FullTEXT Elite*, was purchased cooperatively, through ELN, with funding from the Collections Enrichment Endowment Fund. The Library's long-standing membership in the Shastri Indo-Canadian Institute resulted in the addition of many books and periodicals in English and Indic languages.

Many gifts-in-kind, as well as gifts of funds, aided in enriching the collection. A new endowment began this year with a $1-million donation from the Sutherland

Foundation to the Rodger Stanton Memorial Library Fund. This fund helped launch several medical databases and two sets of full text medical journals. Maria Klawe, Vice-President Student and Academic Services, provided an additional $180,000 to the Collections Enrichment Endowment Fund for matching purposes. An annotated copy of Malcolm Lowry's *Ultramarine* was purchased for Special Collections thanks to the enthusiastic support of Sherrill Grace, Head of the Department of English, Bernie Bressler, Vice-President Research, and Barry McBride, Vice-President Academic and Provost. Numerous other University units donated funds towards the purchase of library materials in their subject areas: Centre for Korean Research — nearly $23,000 for Korean books and periodicals; Medicine — $15,000 for medical books; Education — $14,000 for education periodicals and spoken English materials; the 1998 graduating class — $6,000 for books and periodicals; English — $6,000 for Malcolm Lowry manuscripts; Electrical Engineering — $5,000 towards IEL; Mathematics — $4,600 for SIAM membership; ITServices — $3,700 for one-half the cost of CNI membership; Arts — $3,500 for one-half the cost of ICPSR membership; Metals and Materials Engineering — $2,000 towards *Metadex*. The Foundation for Advanced Information and Research Library Program funded by Fujitsu donated books on Japan valued at 263,000 Yen, the Japan Foundation donated 300,000 Yen for additional maps for Special Collections' historical Japanese map collection, the Ernest Theodore Rogers 1939 Fund donated $7,500 to purchase more years of 19th century *New York Times* on microfilm, and the Rodger Stanton Memorial Fund donated $22,000 for gynaecology and obstetrics books for the St. Paul's Hospital Library. Notable gifts-in-kind included the Blanche Howard papers, books for Fine Arts and Special Collections from William Messenger, additions to the folk song collection from Phil Thomas, the archive of film and production records for *Spilsbury's Coast* from Alan Twigg, six years of the dissident newspaper, *South China Cultural Review*, Arden Shakespeare on CD-ROM (39 volumes of plays and poems with commentary and variant notes) from Ray Siemens, *Siku Quanshu* (a set of over 150 CD-ROMs of 3,460 books and manuscripts pertaining to 5,000 years of Chinese civilization) from the family of Dr. Michael J. A. Walker and Mrs. Chao Woo Shui-Chee, and a collection of 500 books published from the mid 18th century to the 1980s relating to history, travel, and exploration of China, the Middle East, and the Malaysian archipelago from Vernon and Dana Mullen.

Archival Resources

During 1998/99, the University Archives continued to expand its presence on the Internet, to promote awareness of, and access to, its archival holdings. Detailed online finding aids are available for approximately 90% of the Archives' collections. In addition, significant information on the University's history was added to the Library's Web site, and digitized photographs and descriptive records were added to the historical photograph database.

The Archives was able to augment its existing resources through various partnerships. The Ceremonies Office provided funding that helped attract a Canadian Council of Archives grant to process and describe several thousand digitized photographs. In addition, a commitment of funds from the Ubyssey Publishing Society and the President's Office was obtained to attract grants for specific projects (see *Appendix F: Grant*

Funding). The Archives provided Master of Archival Studies students with opportunities to gain practical experience, and benefited from their contributions in a variety of projects.

Archives staff developed a number of virtual displays for the Web. Of particular note was a graphical presentation included as part of the ceremony to mark the formal opening of the Leon and Thea Koerner University Centre in March 1999.

Preservation

The Library began participating in a new preservation initiative, along with nine other North American libraries and the American Society for Testing and Materials (ASTM), to study the effects of aging on various types of printing and writing papers over a period of 100 years. A set of special papers from ASTM has been placed in the vault in Special Collections, where environmental conditions are being monitored. Samples of the papers will be sent to laboratories for testing at intervals of several years.

The Library's preservation microfilming program continued this past year, producing 47 reels of microfilm including: more of the Malcolm Lowry collection, the Alice Ravenhill Collection (papers of a noted educator and champion of native studies in British Columbia), 32 years of *The Peak* (Simon Fraser University's student newspaper), six more years of the British Columbia *Directories*, and 27 years of the BC Department of Vital Statistics *Special Reports*. Two microfiche projects were undertaken: a portion of the MacMillan vertical files (BC Land/Food/Forests Historical Documents) and the annual set of M.Ed. Major Papers. A grant was received from the Canadian Council of Archives to assist with the filming of the Lowry collection. Some projects are funded by sales to other institutions, while others are funded by the Library's own acquisitions funds.

The Library's in-house Mendery continued to repair reference books and other books as needed. In addition to her ongoing work, the Mendery Assistant restored three 18th century books: *Archaeologia (Miscellaneous Tracts)* and *Bibliographia Britannica*, both from the Koerner Library, and Musikalien-Leih Institut *Robert Streiber* from the Music Library.

With the retirement of Suzanne Dodson, Facilities and Preservation Manager, after 36 years with the Library, preservation became the responsibility of the Coordinator of Collections as of April 1, 1999.

Use of UBC Library Materials

During 1998/99, 3.3 million items circulated from the Library's collection, down about two percent from the preceding year. Circulation of materials from Koerner Library increased about 11% while substantial reductions occurred in other parts of the Library. The increase in Koerner may be explained in part by the normal increase in use experienced in new Library facilities, while the reduction, particularly in the sciences, technology and medicine libraries, may be explained by the increasing amounts of full text information available electronically.

In keeping with *Trek 2000*, the Library entered into agreements to provide community borrower services to residents of Hampton Place, University Apartments and Acadia Park. These agreements, to be

reviewed annually, ensure that the costs of these services will be covered from the Hampton Place Services Levy and the UBC Infrastructure Services Levy.

The Library began to consider a new service model to bring together functions involved in the delivery of physical items to users, including circulation, course reserve, document delivery, interlibrary loans and delivery of materials to students at a distance. Considerations focused on reorganizing services in Main and Koerner Libraries and coordinating and supporting these services across the Library. Implementation of the recommended reorganization will begin in 1999/00.

Access to Materials at Other Libraries

The Library is committed to the rapid delivery to our users of materials from other libraries' collections and remote sources. In 1998/99, efforts focused on expanding and improving document delivery services, monitoring and improving access to CISTI materials through the *Pegasus* service, and implementing a new Resource Sharing System. The Library acquired 30,267 items from other sources, an increase of 26% over the previous year. This clearly indicated movement from a model of purchasing information "just in case" it is needed to an access or "just in time" model of information delivery. Directions for the future include increasing the speed of delivery for all types of materials and delivery to the user's workstation for materials available electronically.

Technology Infrastructure

Data conversion cleanup on the DRA system, in conjunction with the almost-complete decommissioning of the local UBCLIB system, was a major focus during the past year. Over 40 specific data cleanup projects were identified and largely completed in 1998. The most significant one was a concerted effort to correct, consolidate, and standardize holdings information for the Library's numerous serial publications. The DRA system also became the new home for a number of locally maintained files of bibliographies, UBC reading room holdings, and archival collections. These files had previously resided on the local UBCLIB system. DRA's Electronic Data Interchange (EDI) software, for loading machine-readable invoices from some of the Library's major suppliers, was implemented. The Library was a beta test site for this module and was one of the first DRA sites to implement it successfully.

Another major initiative during the past year was the implementation of a new system to support interlibrary loan and document delivery services. A hybrid solution consisting of Ameritech's Resource Sharing System (RSS) software, Simon Fraser University Library's GODOT software, plus extensive programming work to provide a DRA and local Web interface, was developed and implemented in September 1998. The new system was not without growing pains and considerable effort was expended during its first six months of operation to address a number of hardware and other problems. In early 1999, the Library was engaged in beta testing Ameritech's next release of the RSS software with the expectation it would address some of the difficulties encountered initially.

A new print facility for public use was also implemented in fall 1998. It is capable

of supporting Web and image-based documents and utilizes the Library's existing copycard technology. This new system replaced the older UBCLIB print/download facility that was unable to handle many of the more complex print requirements. The Library beta tested the NT version of this software and was one of the first sites to implement it.

In 1998/99, the Library had over 800 workstations in use. The migration of all of these workstations to an NT operating system environment was a major systems project this year. At the same time, many older workstations were replaced. Almost all of these workstations are connected to the Library's network and elsewhere by 32 local area networks distributed across campus and off-campus at teaching hospital sites. The Library operates over 20 central computers or servers using a variety of operating systems (Unix, NT, Novell, VMS) and supporting major local systems such as DRA, the Library's Web site, Silverplatter, Ovid, CABI, RSS, and various general system facilities. Two new computer machine rooms were established in 1998/99 to house the growing number of local servers.

In early 1999, Systems obtained approval to proceed with the filling of a vacant Programmer/Analyst position and to convert a temporary Librarian/Analyst position to a permanent one. These additional resources will provide much needed relief and support in operating and maintaining the Library's online systems and services.

Bibliographic Control, Cataloguing, and Ordering

Technical Services staff improved their skill level working on the DRA system, and a major clean-up of serial holding records progressed during the year. Staff in Koerner and Systems organized the project, with contributions from all Library order units (Koerner, Law and Life Sciences) as well as additional help from other branches. The project will continue for some time. It began with a focus on bringing the holdings of each location together on a single holding record and organizing the items within each holding record. This part of the project is approximately half done. The challenge is to maintain the original focus and complete the clean-up of the Library's serial holdings.

Business arrangements with some of the Library's major collections vendors were improved and formalized. Selected collections and order staff, under the leadership of the University Librarian, met with five of the top Library material vendors. The meetings resulted in significantly improved discounts for book purchases and reduced service charges for periodical subscriptions. The Library continues to seek and implement improvements in methods of ordering collection materials.

The heating/ventilation/air-conditioning (HVAC) system in the Library Processing Centre had a major failure in June 1998 which resulted in flooding of new materials on the first floor and of older materials in three of the storage areas in the basement. Several thousand books were water damaged. Those books which could be restored were returned to the Library by the end of March 1999. Materials which had to be replaced will continue to arrive past year-end.

Work continued on the initiative to relocate the LPC Asian specialists to the Asian Library. Staff will be relocated once space in the Asian Library is renovated.

COMMUNITY AND INTERNATIONALIZATION

The UBC Library is firmly committed to cooperating with other academic libraries and institutions, government agencies, and industries in order to support learning and research and to further the transfer and preservation of knowledge. As a community resource, it plays a key role in the intellectual, social, cultural, and economic growth of the Vancouver region and the province of British Columbia. It is now part of a network of information resources that extends around the world, and which strengthens British Columbia's and Canada's links to the international community.

No academic library, even the largest and most comprehensive, can provide all the information resources its users may need. Regional, national, and international programs and consortia supplement the Library's own resources by providing access to important research materials for UBC students, faculty and staff. In turn, the Library provides access to its own specialized resources to an international community of scholars.

The Library serves the reading needs of the campus residential community, and more and more community users throughout British Columbia now turn to UBC Library for their information needs. At times, the impact of this community use on the Library's resources and staff can be substantial, and has the potential of degrading the ability of the Library to fulfil its primary mission — to support the information needs of UBC students, faculty, and staff.

The Library enjoys considerable direct support from the campus and wider community. This support has taken the form of new Library buildings, new facilities to improve the learning and research environment, and the donation of specialized and unique materials. The generosity of the Library's many friends and donors and the support received from granting agencies and government are gratefully acknowledged in *Appendix E: Donor and Gift Recognition*, and *Appendix F: Grant Funding*. Without such continuing generosity and support, the Library would be a much poorer resource for all of its users.

FUTURE DIRECTIONS

The University has embarked on the course of becoming the best university in Canada and one of the world's finest public universities. As the "heart" of the University, the Library is central to the implementation of the University's vision for the new millennium.

Trek 2000 is focused on supporting innovative learning-centered academic programs and outstanding research. This support will require convenient access to as wide a range of important scholarly materials as possible, in all applicable formats, concentrating on materials that are likely to be of long-term or permanent value for research and learning. Coupled with this, the Library must provide timely and cost-effective access to and delivery of scholarly resources available elsewhere.

More and more, the Library's collections budget will be stretched by a combination of escalating prices and growing demand for resources. As the use of information technology expands, there will be an increasing need for user training and instruction. The Library will be losing many staff through retirements in the coming years, and they must be replaced to ensure that the Library can continue to spend its materials budget wisely and train students and faculty to operate in an increasingly disintermediated information environment. The recruitment of skilled and expert librarians and staff will be vital to the future success of the Library and the University. Such staff must have access to state-of-the-art equipment and a technological infrastructure that supports learning and research.

The Library serves as the principal campus repository of human knowledge and memory in traditional formats. The Library's irreplaceable print collections, valued in the hundreds of millions of dollars, are not likely to be digitized in the foreseeable future, if ever. They require storage in environmental conditions that will ensure their preservation for generations of researchers yet to come. Such storage facilities must also allow for use of the collection, for the Library serves as a major laboratory for faculty and students in many disciplines, and its environment must be conducive to learning and research.

Collections, staff, technology, facilities — all of these form the foundation blocks for a world-class academic research library and a world-class research university. A vigorous UBC Library is key to providing the University's students, faculty, and staff with the best possible information resources and environment for research and learning, and is critical to the University's success in attracting top faculty and graduate students. The efforts of Library staff need continuing support from the University and the community to ensure that the Library thrives in the 21st century.

UBC LIBRARY

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Appendix A

LIBRARY STAFF

The Library's staff complement (including GPOF and non-GPOF budget positions) now totals 307.61 full-time equivalent (FTE) positions, including 79.23 librarians, 14.0 management & professional (M&P) staff, and 214.38 support staff. This compares to a total of 312.11 FTE positions in 1998, and represents a net decrease of 1.44%. The effect on GPOF budget positions was slightly higher, as these decreased from 291.86 FTE to 287.48 FTE, a reduction of 1.5 %. Non-GPOF budget positions (cost recovery or grant-funded) decreased from 20.25 FTE to 20.13 FTE, a reduction of 0.59%. Such positions now represent 6.54% of the Library's staff complement. In addition, the Library's student assistant and temporary hourly staff complement totalled 52.66 FTE positions. Of these, 5.52 FTE were funded by cost recoveries or from grants.

Long-service staff members who retired or took early retirement during the reporting period included: Suzanne Dodson, Facilities & Preservation Manager, June 1998; Leah Gordon, LA 5, Cataloguing Division, March 1999; Matt Hartman, Catalogue Librarian, Cataloguing Division, December 1998; Linda Joe, Head, Asian Library, December 1998; Pat Lysyk, Reference Librarian, Hamber Library, June 1998; Susan Mathew, Reference Librarian, Humanities & Social Sciences Division, June 1998; Tom Shorthouse, Head, Law Library, June 1998; Zorka Srejic, LA 4, Cataloguing Division, March 1999.

Hilde Colenbrander was appointed part-time Acting Head, Science & Engineering Division, during this period, and was also granted a one-year reduced term appointment. Donna Curtis, Reference Librarian, Woodward Biomedical Library, resigned in October 1998 to take a position at Indiana State University. Dan Heino, Reference Librarian, Woodward Biomedical Library, was granted a permanent 80% reduced term appointment. Theresa Iverson, Reference Librarian, Special Collections & University Archives Division/Fine Arts Library was granted a one-year reduced term appointment. Miseli Jeon, Korean Language Reference Librarian, Asian Library, resigned in February 1999 to pursue full-time graduate studies at UBC. Bonnie Stableford, Head, Science & Engineering Division, was granted study leave for the period September 1998 to August 1999.

The following librarians were granted confirmed appointments: Kathryn Hornby, Reference Librarian, Woodward Biomedical Library; Joy Kirchner, Reference Librarian, Science & Engineering Division; Sandra Wilkins, Head, Law Library (upon initial appointment).

New appointments, extensions of appointments, or changes in appointment included: Young Ju Ahn, appointed as Korean Language Bibliographic Associate, Asian Library, in February 1999; Norman Amor, extended as Preservation Microfilming and CIP Cataloguing Librarian, in October 1998, partially from funding provided by the National Library; Tim Atkinson, appointed as Head, Education Library, in May 1999; Darrell Bailie, appointed as Acting Head, Education Library, in May 1998; Nadine Baldwin, appointed Assistant University Librarian for Technical Services on a continuing basis, in May 1998; Charlotte Beck, appointed as Resource Sharing & Processing Librarian, Life Sciences Libraries, in February 1999; Doug Brigham, appointed as a term Librarian/Analyst, in the Systems Division, in May 1998; Lee Ann Bryant, appointed for another two-year term as Head, MacMillan Library, in January 1999; Danielle Bugeaud, appointed as an hourly Catalogue Librarian, in the Cataloguing Division, in August 1998; Ann Doyle, extended as Acting Head, Xwi7xwa Library, in August 1998; Patrick Dunn, extended as Acting Head, Resource Sharing Services for another year, in October 1998; Margaret Friesen, jointly appointed for one year as Staff Training & Development Coordinator in the Library, and Coordinator of Continuing Education & Development in the School of Library, Archival and Information Studies, in October 1998; Dean Giustini, appointed as Reference Librarian, Biomedical Branch Library, in June 1998; Linda Joe, post-retirement extension as Head, Asian Library for the period January-March 1999; Janice Kreider, appointed Coordinator of Collections on a continuing basis in February 1999; Mary Luebbe, Reference Librarian, Humanities & Social Sciences Division, assumed responsibility for data services; Simon Neame, appointed as an hourly librarian in the Science & Engineering Division, in September 1998; Isabel Pitfield, appointed as part-time Coordinator, Vancouver Bibliography Project in Special Collections & University Archives, in January 1999, from funding provided by the Vancouver Historical Society; Cathy Rayment, appointed as Reference Librarian, Hamber Library, in September 1998; Lynne Redenbach, extended as Circulation Librarian, in September 1998; Marie-Hélène Robitaille, appointed as an hourly librarian in Special Collections & University Archives, from Canadian Council of Archives funding; Sally Taylor, extended as term Reference Librarian in the Woodward Biomedical Library, in July 1998, partially funded from NCE grant funds; Sandra Wilkins, appointed as Head, Law Library, in August 1998; Sandra Wong, appointed an an hourly Librarian, Science & Engineering Division, in June 1998.

Appendix B

LIBRARY STATISTICAL SUMMARY

COLLECTIONS	1998/99
Total Volumes[1]	3,846,515
Volumes Added, Net	102,143
Total Titles Catalogued	64,845
Current Subscriptions	24,791
Number of Monographs Purchased	39,155[2]

1 Includes net volumes added.
2 Excludes Asian, Government Publications, Law, Map, and Life Sciences Libraries.

SERVICES	1998/99
Total Recorded Use of Library Resources	3,283,605
Internal Document Delivery - Copies[3]	38,181
Internal Document Delivery - Books[3]	1,666
Interlibrary Loan — Loaned/Copied[3]	38,395
Interlibrary Loan — Borrowed/Copied[3]	30,264
Instruction Classes/Orientations	2,194
Number of Participants	19,395
Total Questions Answered	433,767
Research Questions	29,758
Reference Questions	209,313
Directional Question	194,696

3 Included in Total Recorded Use of Library Resources.

STAFF (FTE)	1998/99
Librarians	79.23
Professional (M&P)	14.00
Support Staff	214.38
Subtotal[4]	307.61
Student[5]	52.66
Total FTE All Staff	360.27

4 Includes 20.13 cost-recovery or grant funded positions.
5 Includes 5.52 cost-recovery or grant funded positions.

EXPENDITURES	1998/99	
Collections	10,569,120	38.43%
Salaries & Wages	13,945,766	50.71%
Binding	203,093	0.74%
Other Operating Expenditures	2,782,233	10.12%
Total Gross Expenditures	27,500,212	
Cost Recoveries	(1,949,888)	
Total Net Expenditures	25,550,324	

UBC LIBRARY

Appendix C

GROWTH OF COLLECTIONS

	MARCH 31, 1998	NET GROWTH	MARCH 31, 1999
Air Photos	1,045	0	1,045
Aperture Cards	2,589	0	2,589
Archives (Metres)	3,169	25	3,194
Electronic Databases			
Locally mounted bibliographic databases	35	2	37
Remote access bibliographic databases	37	-1	36
CD-ROM	81	-6	75
Locally mounted full text databases	46	5	51
Remotely mounted full text databases (ejournals)[1]	310	483	793
Locally mounted numeric databases	811	22	833
Total Electronic Databases	1,320	505	1,825
Films	927	39	966
Filmstrips	2,854	0	2,854
Flash Cards	908	0	908
Government Publications (Unbound)	819,887	-12,039	807,848
Maps	201,040	1,453	202,503
Microcomputer Discs	1,358	202	1,560
Microfiche (Sheets)	3,394,371	70,726	3,465,097
Microfilms (Reels)	113,671	1,893	115,564
Microprint/Microcards	1,199,350	0	1,199,350
Motion Pictures	1	0	1
Photographs	332,048	70	332,118
Pictures	67,298	100	67,398
Realia/Games/Models	2	3	5
Slides	31,983	0	31,983
Slide/Tape Shows	112	0	112
Sound Recordings-Cassettes	6,424	293	6,717
Sound Recordings-CDs	15,748	361	16,109
Sound Recordings-LPs	52,319	289	52,608
Subscriptions[2]	24,748	43	24,791
Transparencies (Sets)	1,594	0	1,594
Videodiscs	12	0	12
Videotapes	7,418	594	8,012
Volumes-Catalogued	3,744,372	102,143	3,846,515

[1] There are 2,102 additional full text ejournals mounted as part of *Academic Search FullTEXT* and *ABI/Inform*.

[2] Includes periodical subscriptions, standing orders, and monographic series.

Appendix D

LIBRARY EXPENDITURES

LIBRARY OPERATING EXPENDITURES

YEAR	SALARIES & WAGES	%	COLLECTIONS	%	BINDING	%	OTHER	%	GROSS EXPENDITURE
1993/94	13,726,868	57.80%	7,541,116	31.76%	235,432	0.99%	2,244,024	9.45%	23,747,440
1994/95	13,663,492	55.89%	8,389,284	34.32%	210,068	0.86%	2,183,458	8.93%	24,446,302
1995/96	13,758,042	53.33%	8,978,367	34.80%	194,749	0.75%	2,866,274	11.11%	25,797,432
1996/97	13,878,493	51.16%	9,159,355	33.77%	196,649	0.73%	3,891,052	14.34%	27,125,549
1997/98	13,999,426	52.68%	9,769,644	36.77%	162,650	0.61%	2,641,540	9.94%	26,573,260
1998/99	13,945,766	50.71%	10,569,120	38.43%	203,093	0.74%	2,782,233	10.12%	27,500,212

- As in previous years, only expenditures from the Library's own GPOF budget are included in the above. Excluded are:
  Faculty of Commerce expenditures in support of the David Lam Library.
  Expenditures for library materials by other campus units, for example for departmental reading rooms.
  Expenditures from library grant and trust funds.
  Collections expenditures from library grant and trust funds amounted to $418,169 in 1998/99.
- "Other" expenditures include non-recurring equipment acquisitions which vary considerably from year to year.
- The Library's GPOF expenditures for 1998/99 were 7.93% of the University GPOF expenditures.

SOURCES OF LIBRARY OPERATING FUNDS

YEAR	GPOF CORE BUDGET AMOUNT	%	FEES FOR SERVICE INTERNAL	%	FEES FOR SERVICE EXTERNAL	%	LIBRARY FINES AMOUNT	%	TOTAL FUNDING
1993/94	22,371,900	94.09%	167,929	0.71%	1,043,032	4.39%	193,747	0.81%	23,776,608
1994/95	23,286,079	93.15%	130,992	0.52%	1,202,963	4.81%	377,781	1.51%	24,997,815
1995/96	24,610,477	92.66%	195,157	0.73%	1,289,958	4.86%	465,660	1.75%	26,561,252
1996/97	26,072,323	92.98%	155,138	0.55%	1,405,976	5.01%	407,880	1.46%	28,041,317
1997/98	24,825,940	93.81%	83,138	0.32%	1,304,806	4.93%	249,987	0.94%	26,463,871
1998/99	25,526,451	92.91%	138,007	0.50%	1,398,876	5.09%	413,005	1.50%	27,476,339

Appendix E

DONOR AND GIFT RECOGNITION

DONATIONS

The generous tradition of alumni, friends, parents of students, faculty, staff, foundations, corporations and organizations supporting the Library continued and increased in 1998/99. From targeted gifts focusing on specific interests of donors, to unrestricted gifts benefiting all users of the Library, there was significant growth in philanthropic support from the previous year. Overall in 1998/99, the Library received more than 2,000 donations, totalling $1,584,250. This represents a 25% increase in support for the Library from 1997/98. Donations came in the forms of cash, in-kind gifts (e.g. books, maps), and pledged support, which may be received over a period of years.

Among the year's highlights, one gift led the way: a $1-million donation from the Sutherland Foundation to the Life Sciences Libraries. The gift established a $950,000 endowment, The Rodger Stanton Memorial Library Fund, and provided $50,000 in immediate funding for acquisitions. Based at the St. Paul's Hospital Library of the Life Sciences Libraries, the Rodger Stanton Memorial Library comprises a range of health information resources. Thanks to the generous support of the Sutherland Foundation, the endowment will provide ongoing funds for supporting information resources every year. In particular, the endowment provides funds to expand the Library's electronic resources, including online access to medical databases and full text publications. This is a very significant enhancement of resources available to benefit students, researchers, scholars and health professionals.

Our development program continues with two strong priorities: The Library Collections Enrichment Fund (Phase II), and the Library Technology Endowment. The Collections Fund initiative, having achieved the goal of establishing a $1-million endowment in 1998, continued to receive strong support from alumni, friends, and organizations — so much so that Phase II was established with a "stretch" goal of $2 million. The endowment generates annual income to support acquisition of electronic resources and databases, scholarly journals, and books covering the range of academic disciplines. The President's Fund, following a contribution of $500,000 toward the original goal, pledged an additional $180,000 in matching funds to create further momentum toward the Phase II goal. In 1998/99, this initiative received $109,526 in gifts; fund-raising will continue in 1999/2000.

The Technology Endowment funds technology and services to enhance the Library's capacity as a "library without walls," through delivery of resources and services to users wherever they are located, via online computer access. The President's Fund has pledged $500,000 in matching funds toward the goal of establishing a $1.5-million endowment. In 1998/99, this initiative received $51,666 in gifts; fundraising will continue in 1999/00.

GIFTS-IN-KIND

Gifts-in-kind play an important role in enhancing the Library's collections by increasing the depth and breadth of our research resources and contributing to our uniqueness. Significant gifts-in-kind received in 1998/99 include:

- Dr. Max Cynader's subscription to the journal *Brain Research*, which includes subscriptions to four allied research journals; these subscriptions are expensive and would not otherwise be available at the UBC Library
- a set of 175 CD-ROMs entitled *Siku Quanshu*, providing significant literature in Chinese history and culture, from the family of Dr. Michael J.A. Walker and his mother-in-law, Mrs. Chao Woo Shui Chee, in memory of Chow Sing Kai
- the manuscripts and correspondence of Canadian author Blanche Howard
- a rare Japanese map from an anonymous donor, adding to the Library's significant holdings in this area
- from Prof. Philip Thomas, additions to the collection of folk songs he previously donated
- Alan Twigg's collection of books, manuscripts, correspondence, photographs and other materials relating to George Woodcock, to supplement the Library's archive of materials about this important Canadian author.

Local organizations and foundations continued to support Library initiatives. The Vancouver Foundation, on behalf of a local family foundation, contributed $7,500 to the Humanities & Social Sciences Division for acquisition of *New York Times* archives from the 19th century, an important addition to the division's research resources. The Vancouver Historical Society continued its support for the Vancouver Bibliography Project, bringing the total to more than $40,000. The Ubyssey Student Newspaper Society provided $3,000 in funding for the Library to produce an archive of the newspaper.

This past year also featured University recognition of a couple who are great friends and long-time benefactors of the Library — Earl and Suzanne Dodson. Mrs. Dodson retired as Facilities and Preservation Manager in 1999, following a 36-year career with the Library. Together, the Dodsons generously supported and made possible a variety of Library projects, including numerous gifts for restoration and upgrading of Library facilities, a particular interest of the couple. In recognition of their great support, one of the two large reading rooms on the fifth floor of Main Library was restored to recapture its original appearance, dating back to the building's opening in 1925. At a ceremony on April 29, 1999, President Martha Piper officially named this room "The Suzanne Cates Dodson and Earl D. Dodson Reading Room".

Appendix E

DONOR AND GIFT RECOGNITION

The Library is grateful to all of the generous individuals and organizations who contributed financial support and gifts-in-kind during 1998/99. These Friends of the Library significantly enrich the Library's information resources, and, more importantly, they enrich the learning opportunities and experiences of UBC students, faculty, staff and community users.

FRIENDS OF THE LIBRARY 1998/99

The following donors contributed gifts between April 1, 1998 and March 31, 1999.

PRESIDENT'S CIRCLE

($250,000 and above)

The Sutherland Foundation

CHANCELLOR'S CIRCLE

($25,000 to $249,999)

Anonymous

LIBRARIAN'S CIRCLE AND WESBROOK SOCIETY

($1,000 to $24,999)

Anonymous
Prof. and Mrs. Philip Akrigg
Prof. Ivan Avakumovic
Mr. W. Thomas Brown, MBE
Ms. Bev Buchanan
Mr. Ron Burke
Ms. Diana Cooper
Dr. Max Cynader
Mr. and Mrs. Charles A. Davis
Ms. Mary C. Dvorak
Mr. Wilfred M. Evans
Prof. Daniel Fraser
Prof. Joseph Gardner, CM
and Mrs. Joyce Gardner
Miss Letitia Hay
Prof. Ken Haycock
Prof. Ivan Head, OC, QC
Dr. Leonidas Hill
Mrs. Blanche Howard
Ms. Beth Jankola
Mr. and Mrs. Joseph Jetter
Prof. Ronald A. Jobe
Mr. Derek R. Lukin Johnston
Mr. John Koerner
Dr. and Mrs. Gerald Korn
Mrs. Anne Lind
Major Stuart A. Maitland
Mr. Stewart M. Marshall
Mr. Vernon Mullen
Dr. Peter N. Nemetz
Nordic House Ltd.
Mr. Noel A.S. Owens
Otis Canada Incorporated
Mrs. Vera Pech
Dr. Stephen Petrina
Dr. Man-Chiu Poon
Dr. Patrick A. Powell
Mr. Spider Robinson
Dr. Robert S. Rothwell
Mr. Michael J. Ruffatto
Mr. Ray Siemens
Dr. John E.R. Stainer
Dr. Wendy K. Sutton
Mrs. Mary Lee Taylor
Dr. Carlo Testa
Prof. and Mrs. Philip J. Thomas
Mr. Alan R. Twigg
Ubyssey Publications Society
Prof. Charles S. Ungerleider
The Vancouver Foundation
The Vancouver Historical Society
Dr. Michael J.A. Walker and family,
and Mrs. Chao Woo Shui Chee,
in memory of Chow Sing Kai
Mr. Bryce Waters
Ms. Ingeborg Woodcock
Miss Frances M. Woodward

Appendix F

GRANT FUNDING

Grants continue to play a vital role in funding services and projects that would otherwise be beyond the Library's resources. They have been especially useful in meeting the growing demand for library instruction related to information technology, providing funding for both staff and equipment to access new sources of information. Results from successful applications during 1998/99 include:

BC MINISTRY OF ADVANCED EDUCATION, TRAINING & TECHNOLOGY.
$105,900 for continued support of the PATSCAN service.

BC MINISTRY OF ADVANCED EDUCATION, TRAINING & TECHNOLOGY. NETWORKS OF CENTRES OF EXCELLENCE, INFORMATION INFRASTRUCTURE.
$16,000 to support reference assistance in the life sciences.

CANADIAN ASSOCIATION OF COLLEGE AND UNIVERSITY LIBRARIES.
$400 Workshop Grant to complete an in-house *Ergonomics for All* staff training video.

CANADIAN COUNCIL OF ARCHIVES. PRESERVATION MANAGEMENT COST SHARED COOPERATIVE ASSISTANCE PROGRAM.
$1,735 for Part 2 of the Lowry Collection Microfilming Project.

CANADIAN COUNCIL OF ARCHIVES. YOUNG CANADA WORKS IN HERITAGE INSTITUTIONS.
$6,395 for the Berger Fonds Project, supplemented by a $3,000 donation from Mr. Berger.

HUMAN RESOURCES DEVELOPMENT CANADA. SUMMER CAREER PLACEMENTS.
$1,785 for student employment on Library Systems projects.

NATIONAL ARCHIVES OF CANADA.
$6,880 for the UBC Ceremonies Office Photographic Description Project, supplemented by a $2,000 contribution from the University Relations and Ceremonies Office.

NATIONAL LIBRARY OF CANADA.
$58,000 in continued support for the Cataloguing-in-Publication program.

UNIVERSITY OF BC ACADEMIC EQUIPMENT FUND.
$100,000 for computer workstations.

UNIVERSITY OF BC ALMA MATER SOCIETY. INNOVATIVE PROJECTS FUND.
$23,517 for the Ridington Computer Lab Help Desk.
$9,000 for printing facilities in the Woodward Library Teaching Lab.
$3,100 for continuation of the Study Night on the Web project.

UNIVERSITY OF BC FACULTY OF MEDICINE.
$24,400 to upgrade the Biomedical Branch Library.

UNIVERSITY OF BC GRADUATING CLASS OF 1998.
$3,000 for the Library book fund.
$3,000 for the Library periodicals fund.

UNIVERSITY OF BC MINOR CAPITAL FUND.
$100,000 for renovations to the Asian Library.

UNIVERSITY OF BC PHYSICAL ACCESS COORDINATOR, CAMPUS PLANNING AND DEVELOPMENT.
$3,500 for wheelchair accessible security gate equipment in the Law Library.

UNIVERSITY OF BC TEACHING AND LEARNING ENHANCEMENT FUND.
$49,950 for the Informatics Training Series.
$20,250 for the Electronic Full Text project.
$16,240 for the Online Education project.

Every effort has been made to ensure accuracy of this listing of donations, gifts, and grants received between April 1, 1998 - March 31, 1999. Questions or inquiries should be directed to Ron Burke, Library Development Officer, at 822-8926.

REPORT OF THE UNIVERSITY LIBRARIAN TO THE SENATE 1998/99

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